

## **ComputerCare Earns Apple Premium Service Provider Designation; Meets Highest Standards in Customer Care**

*Repair quality, repair time and professionalism key to meeting Apple's premium service experience benchmark*

**Santa Clara, Calif., August 9, 2016** – [ComputerCare](#), a world-class managed services and repair provider for warranty and non-warranty computers, mobile devices and servers, today announced it has achieved [Premium Service Provider](#) status from Apple. This coveted accolade is given only to an elite tier of Apple Authorized Service Providers in recognition of their extraordinary commitment to technical excellence and customer service.

According to Apple, “Premium Service Providers consistently deliver exceptional repair support and customer experience that meet Apple’s exacting standard for high-quality repair and prompt service.” With locations in Santa Clara, Calabasas, Mountain View, Sunnyvale, New York and Dublin, Ireland, ComputerCare adheres to the strictest levels of warranty and non-warranty support and repair for a host of Apple products, including iPhones, MacBook Pros, MacBook Airs, iPads and more. The company also recently launched a same-day iPhone display repair service in the Bay Area. This service, which requires no appointments or waiting at a Genius Bar, will expand to other locations in the future.

“At home or at work, most of us can’t live without our computers and mobile devices. When they break, we need them fixed as soon as possible. While hardware support and repairs should be a painless process, that’s often not the reality. At ComputerCare, our goal is to deliver the absolute best level of customer service and complete repairs quickly and conveniently,” said Georgia Rittenberg, Vice President of ComputerCare. “I’m very proud of our Apple certified technicians and staff who helped us achieve this exclusive Premium Service Provider certification.”

In addition to being an Apple Premium Service Provider, ComputerCare is also certified to provide warranty service and repair for Lenovo, Toshiba and HP devices. With experienced, dedicated technicians, ComputerCare handles all repairs from start to finish, eliminating the need for IT departments to rely on manufacturer support, phone troubleshooting, coordination of shipments to depot, and store appointments.



### **About ComputerCare**

Founded in 2004, ComputerCare is an authorized repair center for the world's leading hardware manufacturers, including Apple, Lenovo, Toshiba and HP. In addition, the company provides a variety of managed IT services, delivering specialized hardware support tailored to the needs of businesses of all sizes. ComputerCare promises the highest level of support, while providing added value services, and fast turn-around times.

For more information about ComputerCare's range of services, contact (650) 475-5500 or [info@computer care.net](mailto:info@computer care.net). Visit us on the web at [www.ComputerCare.net](http://www.ComputerCare.net), or follow us on Twitter ([@ComputerCareUSA](https://twitter.com/ComputerCareUSA)), [Facebook](#) or [LinkedIn](#).

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