

Here to support the work-from-home work force.

computer:)care



**Authorized
Service Provider**

We can support your customers' Apple repair needs!

Are your employees now working from home and discovering they can't fix hardware via VPN?

ComputerCare has the solution. We are offering these COVID-safe repair options to assist our customers during this time.

- **White glove depot repair support.**
ComputerCare handles all details for packaging, return labels, and scheduling pickup.
- **Return equipment processing due to employee separations.**
Equipment can be stored for legal hold period, and then qualified for redeployment.
- **Storage and deployment of loaner equipment.**
- **Free pick-up and delivery**
Our service is still available for essential businesses in the SF Bay Area (non-residential addresses only).
- **Customers can use our return lockers at our office locations.**
We are one of the few Apple services still providing support that adheres to social distancing requirements.

Since this is uncharted territory for all of us, we are happy to brainstorm custom support models.

Let's plot the course together.

If any of these solutions are of interest to your customer, or if you need additional information, please contact: Georgia Rittenberg at grittenberg@computercare.net

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